



Mavoko Water & Sewerage

P.O.Box 582 - 00204
Athi River

Tel: 045-6622064 , 0719 148 866
Fax: 045-6622771
Wireless: 0202-106291
Email: info@mav-water.org
www.mavokowater.org

SEWER APPLICATION FORM

Application No:.....

CUSTOMER DETAILS

NAME.....
PLOT NO..... HOUSE NO.....
ESTATE AREA /ZONE.....
ADDRESS {BOX}..... POSTAL CODE.....
TOWN.....
Telephone No.....
E-mail address.....
Preferred Bill delivery method {Hand [], email [], post [], sms []} Tick as applicable

MANDATORY ATTACHMENTS

a) ID No..... (Attach copy)	b) PIN NO..... (Attach copy)
c) APPROVED PLAN... (Attach copy)	d) TITLE DEED..... (Attach copy)
e) DRAW A SKETCH... (Back page)	

Applied for {tick as applicable}

Type	Tick	Type of construction	No of Units to connect	No Of Toilets to connect	No of persons in premises	Evaluators Comments
Domestic						
Commercial						
Industrial						
Institution						
Others (specify)						

Are you connected to MAVWASCO WATER? YES [] NO []

If YES list water connection numbers to be served by the sewer connection

	Connection No.		Connection No.		Connection No.		Connection No.
1	4		7		10		
2	5		8		11		
3	6		9		12		

Is there borehole installation at the proposed development site? YES [] NO []

If YES does it have a meter? YES [] NO []

Customer submitting application NAME.....Sign.....Date.....

Officer receiving application NAME.....Sign.....Date.....

CONDITIONS OF SUPPLY

1. Any infrastructure installed becomes the property of the water service provider immediately and unconditionally.
2. Application for sewer connection as a rule, be dealt with in order of priority of date, but the water service provider reserves the right of executing the work in the manner and at the time best to his convenience.
3. If any account is overdue the sewer supply shall be cut off and shall only be reconnected upon payments of the outstanding bills and requisite reconnection fees and deposit.
4. The services provider shall during the validity of the supply agreement have the right forthwith and without notice to terminate the agreement for any breach by the consumer to the conditions of supply, but without prejudice to any antecedent right against the consumer including the right to take proceedings.
5. No consumer shall convey, or permit to be conveyed by any means whatever, for use outside his plot, or for sale, any sewer service supplied to him by the service provider except by prior consent of service provider.
6. The consumer’s responsibility begins immediately after the connection point towards his house irrespective of length of pipeline financed by him.
7. It is the responsibility of consumer to give access to the premises to the service provider or his authorized agent who shall reserve the right to disconnect in the event of no such access being granted.
8. The current rate for sewer charges are 75% of the water billed.
9. Other terms governing this agreement are stipulated in the water act 2002 and any relevant acts of the laws of Kenya.
10. The company reserves the right to reject your application or withdraw the connection for any false information given or default on payments for services rendered for your other existing connections.
11. The applicable charges shall be paid to the Company by the consumer before the supply is connected.
12. I authorize MAVWASCO to carry out credit checks with or obtain my credit information from, a credit reference bureau. In the event of the account going into default, I consent to my name, transaction and default details being forwarded to a credit reference bureau for listing.

Note: All connection charges are to be paid through bankers Cheque to Mavoko Water and Sewerage Company Limited, or cash deposited in the company account.

CUSTOMER OBLIGATION

I confirm that the above conditions are acceptable to me and shall abide by them and all laws of Kenya on waste water disposal and management as may be applicable from time to time.

.....
CLIENT’S NAME & SIGNATURE

.....
DATE

(For official use only)

EVALUATION

Distance to Nearest Manhole.....
Sewer Line Diameter to connect.....
Comments.....
Name:.....Sign.....Date.....

APPROVALS

CHECKED BY: Sewer Superintendent
Comments.....
Name.....Sign.....Date.....
APPROVED BY: Technical Manager
Comments.....
Name.....Sign.....Date.....

FINANCE

Total connection cost (KSH).....
Name.....Sign.....Date.....
Receipt No.....Date.....Amount(ksh).....Cahier Sign.....

COMPANY OBLIGATION

Mavoko Water & Sewerage Co.ltd agrees to connect sewer to the consumer named above as requested according to the conditions of supply indicated.You are hereby authorized to go ahead to construct the sewer line from your premises all the away to the company’s main trunk sewer under supervision of the company officer.

Finance Manager: Signature.....Date.....

Managing Director: Signature.....Date.....

SKETCH SHOWING LOCATION FOR CONNECTION
(To be completed by applicant)



(For official use)

Officer supervising connection:

Name.....Sign.....date connected.....

Customer Account No.....

Comments.....

Billing Unit:

Activated in billing system by: NAME.....SIGN.....DATE.....